

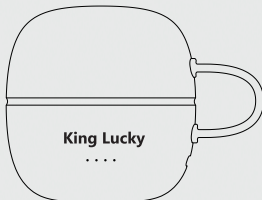
KING LUCKY

USER'S MANUAL

TRUE WIRELESS EARPHONES

MODEL I31 Pro TWS

Thank you for purchasing KING LUCKY products



In addition to introducing the product's usage methods,
this user manual also includes important
precautions to prevent accidents.
To ensure your safe use of the product,
please read this user manual carefully
and keep it in a safe place.

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Disclaimer

We are not responsible for the following matters.

- Damage or breakage of the product for which we are not responsible, failure or malfunction due to modification.
- Loss or corruption of data or programs caused by using this product
- Time and expenses required for this product.
- Direct or indirect effects and loss of profits caused by using this product
- Any results and direct or indirect consequences arising from using this product, system, equipment, or other abnormalities.

Safety precautions

Improper use of electrical products may result in accidents due to fire or electric shock, so please read this manual carefully and be sure to follow the precautions.

About rechargeable batteries

Do not replace. Incorrect replacement may result in explosion or other danger.

- Rechargeable batteries (lithium polymer batteries, built into earphones and charging case) are consumables. Even if it is used normally, it will deteriorate over time.
- Rechargeable batteries can be recycled. For disposal, please consult with each local government about how to dispose of it according to the method specified by each local government.

EXPLANATION OF PICTOGRAMS

In order to ensure the safe and correct use of the product and prevent danger or damage to the user or others, various pictograms are used in this user manual. The following are the explanations and meanings of each pictogram.



DANGER

Ignoring this pictogram and performing incorrect operation may result in accidents such as fire, electric shock, or explosion, causing serious harm to human life and body.



CAVEAT

Ignoring this pictogram and performing incorrect operation may result in the possibility of human death or serious injury.



NOTE

Ignoring this pictogram and performing incorrect operation may result in the possibility of electric shock or other accidents causing harm, or damage to the house or property.

EXPLANATION OF PICTOGRAMS



This symbol indicates that there is content that requires caution (including danger and warning). In the case of the left figure, "Electrical shock caution" is drawn.



This symbol indicates prohibited actions. In the case of the left figure, "Do not disassemble" is drawn.



This symbol tells you what to do or instructs you to take a specific action. In the left example, it indicates "unplug the AC adapter from the outlet."

DANGER



NO CONTACT

When the rechargeable battery (lithium polymer battery) leaks, do not touch it with bare hands.

- This product (earphones and charging case) contains a rechargeable battery. If you find any liquid leaking, do not touch it with bare hands and contact our customer service department.
- If the liquid gets into your eyes, do not rub your eyes, immediately rinse thoroughly with clean water such as tap water, and immediately consult a doctor. Doing so may cause blindness.
- If the fluid gets on your body or clothes, immediately wash it off with clean water, and if you have any symptoms of inflammation or injury on your skin, consult a doctor.

WARN



When using a pacemaker, keep at least 9 inches away from the wearer.

- Radio waves may affect the operation of pacemakers.



NO CONTACT

When thunder starts, do not touch the earphones, charging case and charging cord for safety.




- There is a risk of electric shock.



DISABLED

If you notice any abnormalities such as smoke, strange smells or sounds, stop using it immediately.

- Continued use may result in fire or electric shock.
- After confirming that smoke is no longer emitted, contact your dealer or our customer service department.

 DISABLED	<p>If a foreign object gets inside, stop using it immediately.</p> <ul style="list-style-type: none"> ● Continued use may result in fire or electric shock. ● Please contact your dealer or our customer service department.
 DO NOT DISASSEMBLE	<p>Do not disassemble, repair, or modify.</p> <ul style="list-style-type: none"> ● Fire or electric shock may result.
 BAN	<p>Do not use in aircraft or near medical equipment.</p> <ul style="list-style-type: none"> ● Radio waves may cause malfunction.
	<p>Do not charge the device with anything other than the supplied charging cord.</p> <ul style="list-style-type: none"> ● Doing so may cause fire, electric shock, or equipment failure.
	<p>When driving or riding a vehicle, do not use this product or smartphone. Do not look at the smartphone screen while driving. Do not use this product in dangerous places such as pedestrian walkways, train platforms, roads, or construction sites outside of driving.</p> <ul style="list-style-type: none"> ● Please be sure to comply with traffic regulations to avoid accidents or injuries. ● When walking, please pay attention to the surrounding environment and do not interfere with others.
	<p>Do not put in fire.</p> <ul style="list-style-type: none"> ● The product has a built-in rechargeable lithium battery. If it is mistakenly put into a fire, it may cause heating, rupture, and fire.



WARN



Prohibit

Do not use the charging case for other products. Do not put anything other than earphones in the charging case.

- This may lead to the risk of fire and electric shock, and may also cause short circuits and malfunctions.

Do not place heavy objects on the earphones, charging case, or charging cable.

- This may cause damage, malfunction or wire damage, resulting in fire or electric shock

Do not use or leave in a car, in direct sunlight, near fire, etc.

- High temperatures may cause rechargeable lithium polymer batteries to be unable to charge, and if the protection circuit is damaged, abnormal currents or voltages during charging may also cause overheating, rupture, or fire.

Do not damage, modify, forcibly bend, twist, pull, or heat the charging cable.

- Doing so may damage the cord and cause fire or electric shock.



NOTICE



Do not
splash water

Be careful not to get it wet.

- This product is not waterproof.
- The charging case and charging cord are not waterproof. Do not charge or store the battery in a place where it may get wet.



NOTICE



Store
carefully

Please keep it out of reach of children to prevent accidental ingestion, etc.



The volume
is low

Do not listen at high volume for long periods of time.

- Doing so may cause hearing impairment, etc.



BAN

Do not place in a place exposed to oil, steam, or heat, such as near heaters or cooking appliances.

- Doing so may cause damage or malfunction.

Do not place the product in an unstable place such as a place subject to vibrations or shocks, a wobbly table, or a tilted place.

- You may fall and injure yourself. It may also cause damage or malfunction.

Do not wipe with thinner, benzene, alcohol, etc.

- Doing so may cause deformation or discoloration.

Keep the charging cord away from hot appliances.

- The cable sheath may melt, leading to the risk of fire or electric shock.

Do not leave the product in the back pocket of your pants or in your bag.

- If you unknowingly sit on a chair or apply force to the bag, it may cause deformation, damage, or malfunction.

NOTICE



BAN

Keep magnetic cards such as cash cards away from the earphones and charging case.

- Card information may be lost due to the magnet built into this product.

Do not use near automatic control equipment (automatic doors, fire alarms, etc.).

- Radio waves may cause malfunction.

Do not pull the cord when unplugging the charging cord.

- The cord may be damaged and cause fire or electric shock.
- Be sure to hold the plug when pulling it out.

- Do not pour shower or hot water directly on it, or immerse it in water (it is not waterproof).
- Do not touch the product with soapy or oily hands (it may allow water to enter the product).
- Do not use a hair dryer to dry the product (it may cause deformation).
- Do not put the headset into the charging case when the charging port is wet (it may cause electric shock or short circuit).
- If the product is damaged due to water, even within the warranty period, repair fees may be charged.
- The charging case and charging cable are not waterproof, please do not charge or store them in damp places.

ABOUT BLUETOOTH

Bluetooth

Bluetooth is a wireless technology that enables communication between digital devices such as computers, audio systems, and digital cameras over short distances. There is no need to use cables such as USB or audio cables to connect devices, as they can communicate wirelessly within a short range (About 394 inches long), enabling functions such as enjoying music or making phone calls.

Bluetooth Compatible Versions and Profiles.

For Bluetooth, compatible versions and profiles are stipulated for each characteristic and function according to global standards. This product supports the following versions and profiles, and when using this product, the Bluetooth device to be used for communication must also support one of the profiles listed below.

*Even if the Bluetooth device supports the same profile, the performance and functions of this product may be limited.

*This product is not guaranteed to work with all Bluetooth compatible devices.

[Compatible version] Bluetooth standard Ver.5.3

[Compatible profiles]

·HSP (Profile for making calls/operating mobile phones, etc.)

·HFP (Profile for hands-free calling/operating mobile phones, etc.)

Safety

This product has a standard-compliant security function for security during Bluetooth communication, but it may not be fully compatible depending on the settings. In the unlikely event that information leakage occurs, we will not be held responsible.

Communication range

Although the communication range of Bluetooth is up to approximately 10 meters, the effective range may vary depending on the presence of obstacles such as human bodies, walls, metal, and the condition of the radio waves. It is recommended to use this product in a space with as few obstacles as possible.

Usage frequency and precautions

The frequency band (2.4GHz-2.48GHz) used by this product is not only used for electronic, scientific, and medical devices, but also for wireless radios for mobile identification used in factories (which require a license), specific low-power wireless radios (which do not require a license), and amateur radios (which require a license).

1. Before using this product, please make sure that there are no wireless radios for mobile identification, specific low-power wireless radios, or amateur radios operating nearby.
2. If using this product causes harmful electromagnetic interference to mobile identification wireless radios, please immediately turn off the power of this product and contact our customer service for advice on how to avoid mixed radio waves (such as installing partitions).
3. If there is any harmful electromagnetic interference caused by specific low-power wireless radios or amateur radios for mobile identification, or if there are any questions, please contact our customer service for advice.

Be especially careful when using near medical equipment.

- If you feel sick while using this product, please stop using it immediately.
- Turn off the product in areas where the use of wireless devices is prohibited, such as hospitals. In areas where the use of wireless devices is restricted, please check with the facility manager before using. It may adversely affect other equipment or cause an accident.
- Never use it in a medical device, a system directly or indirectly related to human life, or in an environment where high safety and reliability are required.
- Please observe the following in the medical institution.

Do not bring into the operating room, intensive care unit (ICU), or coronary care unit (CCU).

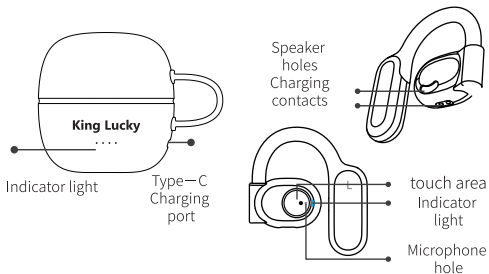
 - Do not use this product in hospital wards.
 - Even in lobbies and other places where there are medical devices, turn off the power.
 - In addition, be sure to follow the usage restrictions and usage prohibition instructions given by medical institutions.
- If you have an implanted cardiac pacemaker or implanted cardioverter-defibrillator, keep this product at least 22 cm away from the implant when carrying or using it. Radio waves may affect the operation of pacemakers and defibrillators.
- If you have an implanted pacemaker or implanted cardioverter-defibrillator and are receiving medical treatment at home, consult with the medical device manufacturer individually regarding the effects of radio waves before using this product. Please check with Radio waves may affect the operation of medical equipment.
- In crowded areas, other people with implanted pacemakers or cardioverter-defibrillators may be nearby. Please be careful when using.

WEARING METHOD OF EARPHONES

As the earphones are ear-clip style, there is no need to insert them into the ear. Gently clip the earphones onto the outer ear and position them in a stable position.



NAME OF EACH PART



CHARGING METHOD

When using for the first time, fully charge both the charging case and the earphones.

Charging the Charging Case

Connect the USB port on the charging case to the USB port on your computer using the provided charging cable. When charging begins, the four lights will flash from left to right in sequence, and after charging is complete, the four lights will stay on.

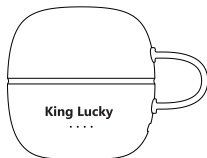
LED light on charging case	
Charging	LED white [flashing in sequence]
Charging complete	LED white [All lights on]
Open the charging case	LED white [Light up for 15 seconds]
Close the charging case (Charging the earphones)	LED white [Light up for 15 seconds]

IMPORTANT

The included charging cable is only intended for use with this device. Do not connect another USB cable to this device for charging, and do not use the included charging cable for other products. This may cause device or data malfunction or damage.

Charging Instructions for Headphones

When you put the earbuds in the charging case, charging will start automatically. If the charging case is fully charged, you can charge the earbuds for up to 3 times.



indicator Lights up
(turns off when
completed)

Close the lid when charging starts.

*If the charging case is not fully charged, charging the earbuds may be unstable.

*If there are water droplets on the earbuds, please wipe them off before installing.

Tips and notes

* The charging case can be used for both charging the case itself and the earphones.

- If the battery life decreases to about half even though the battery is fully charged, the built-in rechargeable battery may have reached the end of its life.
- Charging the device outside the operating environment (temperature: 0°C to 40°C, humidity: 20% to 80%, non-condensing) may cause the charging status indicator on the charging case to show incomplete charging. Please retry charging in a suitable environment. If the issue persists, please contact our customer service center.
- If the earbuds and charging case are not used for a long time, the battery life may be shortened. In this case, the battery can be fully charged by repeating the charging and discharging process multiple times. To extend the battery life, we recommend charging once every three months, even when not in use.

PAIRING (INITIAL SETUP) PROCEDURE

Pairing refers to the process of connecting the device to a Bluetooth device (such as a smartphone or a Bluetooth compatible wireless music player).

- When using for the first time, it is necessary to perform pairing.
- If the other device is already connected to another Bluetooth device, it may not be able to pair with this device. Please disconnect the other device beforehand.
- After pairing is completed, simply removing the earbuds from the charging case will power them on and they will automatically connect to the previously paired device (they will also automatically connect when manually turned on).

*Depending on the device to be connected, it may not automatically connect. In this case, please refer to the following steps and the user manual provided with the device to manually connect each time.

AUTOMATIC PAIRING AND POWER ON/OFF

Automatic pairing

- Taking out both earbuds from the charging case will automatically power them on and enter pairing mode once they are connected to each other.
- Even if only one side is taken out, the power will automatically turn on and enter pairing mode as a single connection.

- In both cases, when the pairing device is nearby and its Bluetooth function is enabled, it will automatically enter pairing mode. However, depending on the specifications of the connected device, it may not automatically pair. In that case, please refer to the instructions provided with the device for manual connection.
- After use, the earbuds will automatically turn off when placed back into the charging case.



The first time you use the earphones, you need to pair them with a Bluetooth device (the other device). Please refer to the "Pairing (Initial Setup) Method" for instructions.

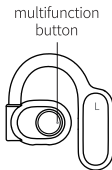
Attention

When the battery level of the charging case is zero, the power may not turn on automatically even if the earphones are removed from the charging case. In that case, turn on the earphone manually. Also charge the charging case as soon as possible.

Manual Power On/Off

Power On/Off

When turning on the earphones, please press and hold the multifunction button for about 5 seconds. After 5 seconds, both earphones will turn off. If they are not connected to a device, press the multifunction button once.

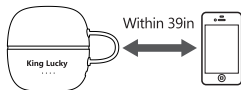


Tips

Auto Power Off function

After turning on, if pairing or Bluetooth connection is not completed within approximately 5 minutes, the earbuds will automatically power off to save battery.

- 1 Keep the Bluetooth device to be paired within 39 inches and make sure it is turned on.



- 2 Taking out earbuds from the charging case.
 - When using the earbuds in single mode, please take out either the left or right earbud.
 - When using TWS connection, please take out both earbuds.
 - When the earbuds are taken out of the charging case, they will automatically turn on and enter pairing mode.
- 3 How to connect Bluetooth earphones to devices.

Open Bluetooth settings screen

iPhone: [Settings] → [Bluetooth]

Android: [Settings] → [Other settings] → [Bluetooth]

[Settings] → [Wireless & networks] → [Bluetooth settings]

The above is a reference example. The names of buttons and items, as well as the layout of the screen, may vary depending on the model and installed operating system version. Please refer to the user manual that comes with each device, and then enter the Bluetooth device search/registration screen in order.

OPERATIONS DURING MUSIC PLAYBACK

The multifunction button can be used to perform the following operations.

Play/Pause	Function button: Double-tap on the L/R earphone.
Previous track	Function button: Triple-tap on the left earbud
Next track	Function button: Triple-tap on the right earbud.
Volume up	Function button: Lightly tap the right earphone once.
Volume down	Function button: Lightly tap the left earphone once.
Game mode	Function button: Press the earphone r side for two seconds

Attention

- For some devices, you can start playing immediately by pressing the multi-function button after connecting via Bluetooth. However, even with the same device, it may not work properly depending on the music player software used.
- The operation of pressing twice in succession is the same even when using a single connection. .

OPERATIONS WHEN RECEIVING A PHONE CALL

When connected to Bluetooth headphones, you can use the left or right multifunction button to perform operations.

Answering	Touch area: tap the left/right earphone twice
Decline incoming call	Touch area: Long press left/right earphone for two seconds
End call	Touch area: Tap left/right earphone twice.
speech instruction	Touch area: long press the earphone on the L side for 2 seconds

Attention

- The device does not have a redial function.
- Can't connect to two phones at the same time.

- When the Apple mobile phone answers the call, if you need the mobile phone receiver to answer, you can directly slide the mobile phone to connect.

DISPLAY OF EARPHONE INDICATOR LIGHT

Operation details	Indicator display	earphone voice
	Single connection	
power on	Blue lamp [flashing]	power on
left and right earphones set success	Blue lamp [lit] (either left or right earphone)	---
pairing successful	LED lamp [Off]	Bluetooth connection
charging	Red lamp [lit]	---
charging complete	Red lamp [Off]	---

* There may be a few seconds delay in the display of the indicator light.

* Audio may not be heard when using single connection.

TROUBLESHOOTING

malfunction	Fault causes	Solution
Single-ear pairing failed (not connected)	Pairing failed	<ul style="list-style-type: none"> · Delete or cancel pairing history in your phone's Bluetooth settings menu. Turn off Bluetooth and put the headset into the charging case. · Take the earbuds out of the charging case and try pairing again in the same way as the first connection.
	Out of battery for one earbud	<ul style="list-style-type: none"> · Please place the earbuds in the charging case and try again after charging for about 4 hours
	Charging Failure	<ul style="list-style-type: none"> · The earphone charging port may not be in good contact. Please clean the earphone charging port and the charging box and try again.
One earphone can't charge	Charging light not lit	<ul style="list-style-type: none"> · May not be properly connected to the outlet. · The charger or charging cable, or both, may be damaged.
	Charge for 4 hours, One headset still won't charge	<ul style="list-style-type: none"> · Clean the charging terminals of the earphones and the charging case and try again.

TROUBLESHOOTING

malfunction	Fault causes	Solution
Noise and echo sound	Noisy surroundings	· Please move to a quieter location and check again.
	Low battery	· When the battery level is low, the connection with the smartphone may become unstable. Please try again after fully charging.
	Music compatibility issues	· If you play the same song on another smartphone and the same problem occurs, the earphone may be malfunctioning, but if the playback state is clearly different, it is considered to be incompatible with the smartphone.
Battery bad	Incorrect battery level display	In order to maximize battery performance, please fully charge the earbuds every time the battery is completely depleted. The playback time when fully charged is about 2 hours at maximum.
	After long-term use, the battery's storage capacity naturally deteriorates	

TROUBLESHOOTING

malfunction	Fault causes	Solution
Bluetooth connection failure	Bluetooth connection is disrupted due to too many devices being connected	<ul style="list-style-type: none"> · Delete or cancel the pairing history in the smartphone's Bluetooth settings menu. Turn off Bluetooth and put the earphones in the charging case. · Take the earphones out of the charging case and try pairing again in the same way as the first connection.
	Low battery level	Please try again after charging the device.
One or both earphones get hot	one or both earphones feel hot	High ambient temperatures or exposure to sunlight may cause the headset to heat up. please pause Use until they cool down.
	Contact inside the machine Due to defects, etc	Request replacement or repair.
Connection interrupted/ Audio cuts out	Interference of radio waves	Try moving to a different location and reconnecting.
	Low battery level	Please charge the earbuds.

TROUBLESHOOTING

malfunction	Fault causes	Solution
Power on/ turn off	Insufficient charge for first use, low battery	Before using it for the first time, be sure to fully charge it and then charge it for another 30 minutes.
	Automatically powering off after wearing the earbuds	Check if you accidentally touched the earbud power on/off touch sensor.
Others	Other issues	Replace or repair.

CARE INSTRUCTIONS

If the surface of the device is dirty, please use a soft dry cloth to wipe it. For stubborn stains, you can wet the cloth with warm water or diluted neutral detergent, gently wipe it, and then wipe it dry with a dry cloth. Do not use diluent, gasoline, alcohol, etc, as they may damage the surface finish.



thinner, benzene, alcohol
Do not use

CHARGING CASE SPECIFICATIONS

Input voltage	DC5V	battery capacity	400mAh
Charging port	USB Type—C	Standby time	About 120 days
Charging current	500m A	Charging time	About 2 hours

EARPHONE SPECIFICATIONS

Bluetooth name	i31
Support protocol	A2DP1.3/AVCTP1.4/AVDTP1.3/AVRCP1.5/ HFP1.5/ SPP1.0/SMP/L2CAP4.2
Bluetooth Version	V5.3

Communication distance	About 394in	Battery capacity3	3.7V/85mAh
Frequency response	20Hz~20kHz	Playback time	About 10 hours
Audio channel system	binaural	Charging time	About 2 hours

Package Contents	Charging case x 1 Bluetooth earbuds x 1 Charging cable x 1 User manual x 1
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- *The maximum communication distance, charging time, music playback time, talk time, and standby time are estimates and may vary depending on usage conditions.
- *Specifications and appearance are subject to change without notice.
- *The system names and product names described in this document are usually trademarks or registered trademarks of their respective companies.
- *The illustrations used in this document may differ from the actual product.

WARRANTY INFORMATION AND AFTER-SALES SERVICE

Warranty Statement

This product comes with a warranty, so please receive it from the store where you purchased it. Please check the contents of the warranty card you received and the information filled in, such as "dealer, purchase date," and keep it properly. If any necessary items are not listed, please contact the store where you purchased the product immediately. The warranty period is one year from the date of purchase.

After-sales service

- Before requesting repair, please carefully read this user manual and confirm if the product is being used correctly. If the problem still exists, please contact the store where you purchased the product or our service center.

- During the warranty period

We will provide repair services according to the warranty during the warranty period. Please refer to the warranty for details.

- If the warranty period has expired.

If the product is beyond the warranty period but can still be repaired, we offer paid repair services based on the customer's request. Please contact the store where you purchased the product or our repair service center.

Manufacturer and distributor: KING LUCKY Co.,Ltd
Address: 3-4-10 Shinbashi, Minato-ku, Tokyo

For inquiries about products, please contact the Customer Service Office.

TEL

03-3528-8268

Weekdays 9:00-17:00 *Excluding Saturdays,Sundays,-
public holidays and year-end and New Year holidays